

## **Dale Shaller, MPA**

Dale Shaller is Principal of Shaller Consulting, a health policy analysis and management consulting practice based in Stillwater, Minnesota. He has over 23 years of experience in the design, implementation, and evaluation of health care quality measurement and reporting programs.

Mr. Shaller currently directs the National CAHPS® Benchmarking Database designed to support benchmarking and research related to consumer assessments of care, and is a member of the Harvard Medical School team working on the CAHPS II research and development initiative. He has managed numerous projects aimed at measuring and improving patient-centered care, and currently is writing a series of reports on consumer decision making in health care supported by the California HealthCare Foundation.

Mr. Shaller also serves as the curriculum director of the College for Advanced Management of Health Benefits, and has worked with over 50 public and private health coalitions to support their value-based purchasing efforts. He was the founding Executive Director of the Minnesota Health Data Institute and senior consultant to the Cleveland Health Quality Choice Program.

Before establishing his consulting practice in 1989, Mr. Shaller was with the Center for Policy Studies in Minneapolis for seven years, and became its president in 1988. He received his B.A. from Kalamazoo College and holds a Master's degree in public affairs from the Humphrey Institute of Public Affairs at the University of Minnesota.